

Dura Faucet Limited Lifetime Warranty

Dura Faucet warrants its RV faucets to be leak and drip free during normal use for as long as the original consumer purchaser owns a Dura Faucet. If the faucet should leak or drip during normal use, Dura Faucet will, free of charge, mail to the purchaser the cartridge necessary to put the faucet in good working condition. This warranty applies only to Dura Faucets installed in the United States of America, Canada or Mexico (North America).

Dura Faucet also warrants all other aspects of the faucet or accessories to be free of defects in material and workmanship during normal usage in a recreational vehicle for as long as the original consumer purchaser owns his or her Dura Faucet. Plated metal and plated plastic finishes are warranted for (1) year. If a defect is found during normal use, Dura Faucet will, at its election, repair, provide a replacement part or product, or make appropriate adjustment. Damage to a product caused by accident, misuse, or abuse is not covered by this warranty. Improper care and cleaning will void the warranty. Proof of purchase (original sales receipt) must be provided to Dura Faucet with all warranty claims. Dura Faucet is not responsible for labor charges, installation, or other incidental or consequential costs. In no event shall the liability of Dura Faucet exceed the purchase price of the faucet.

If you believe that you have a warranty claim, contact Dura Faucet through our online contact form or send an email to customerservice@durafaucet.com. Please be sure to provide all pertinent information regarding your claim, including a complete description of the problem, the product, model number, color, finish, the date the product was purchased and from whom the product was purchased. Also include your original invoice. To claim your warranty, you must verify with an invoice or receipt that you are the original consumer purchaser of the faucet or the RV which included the faucet. You must also provide photographic proof of the faucet to be warrantied including photos of our brand markings on the faucet.

DURA FAUCET AND/OR SELLER DISCLAIM ANY LIABILITY FOR SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES.

Some states/provinces do not allow limitations of how long an implied warranty lasts or the exclusion or limitation of such damages, so these limitations and exclusions may not apply to you. This warranty gives the consumer specific legal rights. You may also have other rights that vary from state/province to state/province.

*** Never use cleaners containing abrasive cleansers, ammonia, bleach, acids, waxes, alcohol, solvents or other products not recommended for plated metal or plastic finishes. This will void the warranty**

